



## SERVICE VISIT REPORT

### On-Site Repair

Incident Category	Troubleshooting
Work Ticket Number	115283
Executed Date	08 Mar, 2022
Customer Sold-To Party	PT. SCG LIGHTWEIGHT CONCRETE INDONESIA
Customer Ship-To/Address	PT. SCG LIGHTWEIGHT CONCR ETE INDONESIA / JL. SURYA TEKNO / KARAWANG / ID
Unit Type	BSD75SFC/10 SCREW COMPRESSOR
Serial Number	BSD.3/1141/2013

Dear Customers,

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PT Indo Kompresigma, representing Kaeser Kompressoren SE, Germany, would like to thank you for having relied on the after sales service of your compressed air system to us, the Service Department of PT. Indo Kompresigma.. Our commitment to preserve excellent product and service has led us to where we are today and we are pleased to serve you.

Attached is my visit report, describing all jobs done as well as my findings and recommendations. Because we are constantly improving the quality of the works we have done, we always consider customer's review and feedback is very important to evaluate and improve our service level.

Thank you.

Best regards,

SUHAERI SUHAERI  
+62 87800051554

Pelanggan yang terhormat,

PT Indo Kompresigma, mewakili Kaeser Kompressoren SE, Germany, mengucapkan terimakasih atas kepercayaan Anda pada layanan purna jual kami untuk menangani sistem udara tekan Anda. Adalah komitmen kami untuk mempertahankan pelayanan dan produk-produk terbaik kami yang telah membawa kami pada posisi puncak dalam melayani Anda.

Terlampir laporan kunjungan servis saya, berisi penjelasan atas pekerjaan yang sudah dilakukan, berikut temuan-temuan dan saran-saran saya. Karena kami ingin perbaikan terus-menerus pada kualitas pekerjaan yang sudah dilakukan, maka masukan dan umpan balik pelanggan menjadi sangat penting untuk mengevaluasi dan meningkatkan pelayanan kami.

Terimakasih.

Hormat saya,

SUHAERI SUHAERI  
+62 87800051554

### Machine Data

Unit Type	BSD75SFC/10 SCREW COMPRESSOR
Serial Number	BSD.3/1141/2013
Service Hour	29911
Loading Hour	29439

### Service Activites

2022-03-08T10:25:26 by SUHAERI SUHAERI

Unit compressor trip at the main breaker  
 Pull out cable power incoming to inverter  
 Check megger main motor  
 Power Module Symanic inverter problem

#### NOTE

- Inverter need to bring to workshop kaeser to check more detail, for possibility problem in other parts inside inverter.
- Contactor & CT at the main breaker power have to replace.

### Replaced Parts

No.	Description	Part No.	Qty	Unit

### Service Performed

No.	Description	Part No.	Qty	Unit	Actual Start Date Time	Actual End Date Time
1	PENGECEKAN AWAL/ TROUBLESHOOTING OTHER	JA0000123	1.0	Each	2022-03-08T10:25:26	2022-03-08T11:39:26
2	TRAVELLING TIME - NORMAL	70109307	1.0	Each	2022-03-08T11:41:45	2022-03-08T13:52:00

### Recommended Parts and Services

No.	Description
1	SINAMICS POWER MODULE

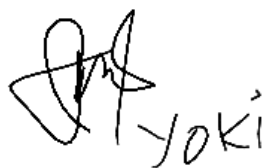
**Work Completed by**

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Nama SUHAERI SUHAERI  
N I P 92187  
Date 2022-03-09

**Acknowledged by Customer**



Nama YOKI RADIANSYAH  
Title Mr.  
Date 2022-03-09